



911 Fall Forum

General Information

Monday, October 17, 2016

- (0900-1530) Policy Sub-Committee Meeting (Kalispel)
- (1530-1730) NG911 Sub-Committee (Kalispel)

Tuesday, October 18, 2016

- (0830-1630) Training Tracks (Kalispel), (1200-1300) Lunch, served in the Pavilion.
- (1700-?) Chapter Meeting and Dinner, served in the Pavilion.

Wednesday, October 19, 2016

- (0830-1630) Training Tracks (Kalispel), Lunch (1200-1300), served in the Pavilion.

Thursday, October 20, 2016

- (0830-1300) Pub Ed Training Sub-Committee Meeting (Kalispel)
- (0900-1530) 911 Coordinator's Round Table (Open to all 911/PSAP attendees) and 911 Authorities Sub-Committee Meeting (Kalispel)



911 Fall Forum

911 Coordinators Track

Tuesday, October 18, 2016 0830-1630 – Liability and Risk Management
sponsored by:



*Presenters: Shannon M. Ragonesi, Attorney, Keating, Bucklin, and McCormick;
Beth Kennar, Attorney, Summit Law Group*

General Liability

- Overview of Liability for 911 Communications
- How Liability Can be Created and General Defenses
- Public Duty Doctrine
- Common Law and Best Practices
- Current and Past Legal Cases
- What Have We Learned? Risk Do's and Don'ts.
- Interlocal Agreements
- Indemnification Language Recommendations for Multi-agency Agreements

Current Hot Topic – Text to 911

- Polices Practices and Implementation
- Privacy Issues and Public Records Concerns
- Future Considerations

Employment Concerns

- Overview of Employment Issues for 911 Communications
- Current Matters Affecting 911 Communications – Red Flags and Resolution
- Background Checks
- Compliance with EEOC, Resources and Legal Parameters
- Pre-Employment Questions
- What Can and Can't be Asked – Risk Exposures and Controls
- ADA Employment Topics
- Discerning Employee Accommodations – Risk Tools and Steps



911 Fall Forum

911 Coordinators Track

Wednesday, October 19, 2016 0830-1630 – 911 Training presented by the Communications SubCommittee

0830-1200 911 Capacity Planning (Call Maker to Call Taker)

- Documentation of County Responsibility for 911 Trunks (*Marlys Davis*)
- Interpreting Wireline and Wireless Traffic Studies and ESInet Reports (*Kenn Moisey*)
- Wireless 911 Trunk Assessment (*Marlys Davis*)
- 911 Trunk Order Process (*Marlys Davis, Vicki Hyett, Andy Leneweaver*)
- Telecommunications Service Priority (TSP) - (*Andy Leneweaver*)
 - The Importance of TSP
 - How to Establish TSP

1300-1630 911 Capacity Planning (Call Maker to Call Taker)

- Wireless 911 – Phase III is Just Around the Corner (*John Snapp, VP of Technology, West Safety Services*)
- 911 Trunks Today and in the New ESInet (*Kenn Moisey*)

Thursday, October 20, 2016 0900-1530 Coordinator's Round Table and 911 Authorities Sub-Committee Meeting

- ESInet II – Features and Capabilities (*Courtney Wilson - Comtech, Andy Leneweaver, Kenn Moisey, Steve Walsh*)
- Round Table Discussion (**time permitting**)
- 911 Authorities Subcommittee Report- RCW Project (*Marlys Davis, Randy Unger*)
- 911 Authorities Subcommittee Meeting (The meeting will convene immediately following the coordinator's round table.



911 Fall Forum

Public Education Track

Tuesday, October 18, 2016

- 8:30-9:00 Introductions & House Keeping
- 9:00-9:45 Speaker – Introducing Emry (*Kayreen Lum*)
- 9:45-10:00 Break
- 10:00-12:00 Speaker – Happy Camp (*Stephanie Fritts & Tim Martindale*)
- 12:00-13:00 Lunch
- 13:00-14:00 Speaker - The impact of an injury “What are you risking?” (*Gary Norland*)
- 14:00-14:15 Break
- 14:00-16:30 Educational Session
- 17:00-?? APCO Chapter Meeting & Dinner

Wednesday, October 19, 2016

- 8:30-10:30 Speaker – Building and Presenting to Adults and Children (*Mary Ransier*)
- 10:30-10:45 Break
- 10:45-12:00 Speaker– Multicultural (*Kayreen Lum*)
- 12:00-13:00 Lunch
- 13:00-15:00 Educational Session
- 15:00-15:15 Break
- 15:15-16:30 Educational Session
- 17:00-?? Networking Event & Dinner (not included in registration)

Thursday, October 20, 2016

- 8:30 – 13:00 Public Education Subcommittee Meeting