

WA APCO-NENA ANNUAL REPORT

JULY 2011-JUNE 2012

WWW.WAAPCO.ORG



Chapter Governance Activities

A Communications Plan was created during this year which will guide how the chapter communicates with the membership, the media, and other entities. Methods of communication include the chapter newsletter, FaceBook, Twitter, PSConnect, and ListServ. Work is underway to create a more informative, easy to use website.

A Financial Stewardship Committee was created in order to focus on making sure the chapter continues to have sufficient funding to support activities and legislative efforts. The chapter continues to seek members for this important group.

After a thorough review, the chapter decided not to submit a formal bid for the 2016 Regional APCO Conference.

The WA APCO-NENA Technical Committee was created in order to advance the needs and interest of this group of members. The Mentoring Committee became a standing committee and a Historical Committee was created and is a sub-committee of the Chapter Services Committee.

Legislative Update

Diversion of 911 dollars from the State Budget — WA APCO-NENA legislative committee watched the state budget process closely. 911 dollars were not affected as part of the approved budget.

Pre Paid Wireless Excise Taxes—A bill to provide a means for collection of pre-paid wireless tax via retail outlets did not make it out of committee. Carriers are still in talks with the Department of Revenue.

911 Harassment Bill— Data is still being gathered in order to draft a bill. Very few examples of harassment have been provided and without concrete examples, a bill will be difficult to draft and pass.

Retirement Age for Telecommunicators—In October, 2011 a 911 Telecommunicator Certification Committee was formed. Certification is an important part of the efforts to review/lower the retirement age for Telecommunicators. This group has not yet met officially. In early April 2012 a bill was introduced in the House that addresses early retirement options in the state retirement system. The chapter's concern is associated with the closing of PERS2 for new Telecommunicators which could impact retirement age, and recruitment of new employees.

Blue Alert—in March, 2012, the Washington Governor Chris Gregoire signed this bill into law. Similar to the Amber Alert, this program will get quick information to the public to help locate people suspected of killing or seriously injuring an officer. The chapter was involved in writing letters of support for this bill.

Kennewick Conference a Success

The Chapter's annual conference was held in Kennewick for the first time in 2011. This successful conference included motivational and inspirational speakers, educational break out sessions, speed networking, and expanded vendor hall activities. At the Award Banquet chapter awards were presented and Peggy Fouts (Grays Harbor 911 Director) was presented with the APCO Senior Member designation. Feedback received after the conference shows that the change in venue and enhanced programs were a hit with chapter membership.

2011 Washington Award Winners

Telecommunicator of the Year for Sustained Performance

Donna Kelly, CENCOM

Telecommunicator of the Year Exemplary Handling of a Critical Incident

Judy Indermark, Pacific County Communications Center

Technician of the Year-Sustained Superior Performance

Ken Sala, CENCOM

Telecommunicator of the Year Team Award

Molly Elliot, Renea Miller,
Scott Heneghen, Ross Kellogg,
Jessica DeMyer
RIVERCOM 911



MEMBERSHIP INFORMATION

WA APCO/NENA HAS 618 APCO MEMBERS. THE NENA MEMBERSHIP NUMBER IS UNKNOWN AT PUBLICATION DATE.

APCO'S NEW GROUP MEMBERSHIP HELPED INCREASE CHAPTER MEMBERSHIP BY 22% OVER LAST YEAR'S MEMBERSHIP.

DO YOU KNOW OF PEOPLE IN THE INDUSTRY WHO AREN'T MEMBERS?

REFER THEM!

We Value our Technology & Vendor Members

As a chapter, WA APCO-NENA has been reaching out to involve and engage our technology/vendor members. Articles are included in each newsletter addressing technology topics. Advertising is consistently included in the newsletters and on the chapter website.

PLANTIUM Sponsors:

ADCOMM Engineering
Westek Marketing
Motorola
Cassidian Communications
Harris Communications

GOLD Sponsors:

Fial
Watson Furniture
Intrado
TriTech
Priority Dispatch
Zetron

SILVER Sponsors:

Connexion 24/7
Spillman
National Purchasing Partners
911 Trainer

Please take the time to thank our sponsors. Their support of our chapter is appreciated!



Fall & Spring Training Forums

In October, 2011 members gathered in Vancouver, WA and attended policy and training themed workshops including Policy writing, mandatory subjects of bargaining, first amendment rights in the workplace-Privacy, Free Speech, and Emerging Issues in Cyberspace, Effective Training Styles & Communication for Instructors, Peer Support/Mentorship, APCO P33 Certification Preparation. Events & the Chapter Dinner were held at the Heathman Lodge.

In March, 2012, members gathered in Everett, WA and attended training addressing Staffing & Scheduling in Public Safety Communication Centers and the role of 911 Call Centers in Child Protection. Training was held in the Snohomish County Campus buildings while the tropical themed chapter dinner was held at the Holiday Inn.

Both of the training forums were held in conjunction with the 911 Advisory Committee and 911 Coordinators Meetings.

Site Visits - Chapter Services members visit agencies around the state and share information through the newsletter. During this year, the following locations were introduced to the chapter membership:

- Columbia County Public Safety Communications Center, Dayton, WA
- Garfield County 9-1-1, Pomeroy, WA
- WSP, District 5, Vancouver, WA
- Seattle Fire Alarm Center, Seattle, WA
- Regional County Emergency Communications Center (RCECC), Renton, WA
- MACECOM, Shelton, WA
- WESCOM, Walla Walla

Flowers & Memorials—The chapter sends flowers and cards to persons/agencies when we are made aware of line of duty deaths or other significant events. During this year, the following were sent:

- RIVERCOMM in honor of Bat Chief Garet Rasmussen
- Dan Aycock in honor of his son's passing
- Chris Fischer in honor of her father's passing
- Bremerton WSP in honor of Trooper Tony Radulescu's line of duty death
- MACECOM in honor of Dispatcher Carla Fulton's passing

Cards were sent to members and other chapters in sympathy for the passing of loved ones.

Accredited and/or Certified Agencies

CALEA Accredited Communication Centers: Clark Regional Emergency Services Agency (CRESA), King County Sheriff's Office Communications, Pierce County-City of Tacoma Law Enforcement Support Agency (LESA), and Valley Communications Center (Valley Comm).

APCO Project 33 Training Program Certification—Northeast King County Regional Public Safety Communications Agency (NORCOM), Valley Communication Center (Valley Comm).

National Center for Missing & Exploited Children Partner Agencies—Northeast King County Regional Public Safety Communications Agency (NORCOM), Valley Communication Center (Valley Comm), Thurston 9-1-1 Communications (TCOMM), Multi Agency Communications Center (MACC) in Oct '11. Kittitas County 911 (Kittcom) in Jan '12.

TERT (Telecommunicator Emergency Response Team) Sub-Committee

The TERT Subcommittee has continued to work on the documents needed in support of this group. Training was conducted in state for Team Member and Team Leader.