



WASHINGTON STATE APCO-NENA CHAPTER ELECTIONS

2017-2018 WA APCO-NENA CHAPTER OFFICER ELECTIONS **MEET THE CANDIDATES!**

PRESIDENT ELECT



Mary Ransier Garrett, RPL
Deputy Executive Director
MACECOM

MARY RANSIER, RPL INCUMBENT PRESIDENT ELECT

Mary Ransier Garrett is the Deputy Executive Director of MACECOM in Mason County. She also serves as the 911 coordinator for the county. MACECOM is the primary PSAP for Mason County, serving all three disciplines; police, fire and medical.

Mary began her career in public safety in September of 2005 with WSP as a

frontline telecommunicator. She worked her way through CTO, Supervisor, and then Training Program Supervisor at the WSP Academy. She has been in her current role with MACECOM since October of 2015. Mary has earned her RPL and Mid-Level Manager Certification. She also holds instructor certifications from IACP and CJTC and is a frequent facilitator at APCO Forums.

Mary currently serves as the appointed President-Elect for the Chapter, Vice Chair of the PGAC Committee, and is a member of the Membership Taskforce and ProCHRT Committee. Her vision is to see every telecommunicator in the State of WA a member of the Chapter and having the information, resources, and support to be successful and love 911 as much as she does. This includes providing more training and resources on the chapter website, increasing attendance at forums, and assisting with industry standards and re-classification efforts.



Lora Ueland, RPL
Executive Director
Valleycom

LORA UELAND, RPL NOMINEE PRESIDENT ELECT

I am excited at the prospect of serving as President Elect of our Washington State APCO-NENA Chapter. I have been involved in the Public Safety field since I was 13, starting as a Police Explorer Scout in Arizona, then as a Clerk at Kent Police and joined Valley Com in 1981. I have been a Dispatcher, Supervisor, Operational Systems

Coordinator, Operations Manager and, since 2011, have served as Valley Com's Executive Director. Each position I've held has been my "dream job" and I am just as excited about the work of public safety as I was when I started.

In 2011, I earned APCO's Registered Public-Safety Leader certification and in 2012 completed NENA's Center Manager Certification Program. I served as our Chapter's Summer Conference Co-Chair for three years and have been a member of the Legislative Committee since 2011. With APCO International, I have been on the Awards, Bylaws and Professional Development Committees.

Having literally grown up in this field, I have seen a lot of changes and growth. The Telecommunicator is a highly trained professional deserving the recognition of being respected as the First of the First Responders. It would be my honor to partner with you and continue the good work done by this Chapter to spread awareness of what our industry does 24/7/365.



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WA NENA TREASURER



Alice Johnson
Product Manager
Zetron

ALICE JOHNSON INCUMBENT WA NENA TREASURER

I am honored to be nominated for another term as the Washington State APCO-NENA, NENA Treasurer. I began my career in 1995 as a dispatcher in Arizona, at the Yuma County Sheriff's Office. In 1997 I moved to Whidbey Island and began my nearly 19 year career at I-COM 9-1-1. In March 2015, my

passion for supporting Public Safety lead me to Zetron, in Redmond where I am now the Product Manager for their 9-1-1 call taking system.

Over the years I have participated in many APCO and NENA committees and working groups. I currently serve on the NENA Managing and Monitoring NG9-1-1 and ICERT Text to 9-1-1 Translation committees. Locally, I co-chair the WA APCO-NENA summer Conference as well as co-chair the Vendor Hall for this same conference. I look forward to chairing the Vendor Hall in 2018 when our Chapter hosts the APCO Western Regional Conference in Tacoma.

This is an exciting time of growth, change and standards development in our industry. The WA State APCO-NENA Chapter is one of the best in the country. I have been honored to serve as your NENA Treasure the past 4 years and with your vote will be honored to continue that work. Thank you.



Bill Peters
Deputy State
E911 Coordinator
State E911 Coordinator's Office

BILL PETERS NOMINEE WA NENA TREASURER

Bill Peters currently serves as Washington's Deputy State E911 Coordinator for Operations. Prior to joining State Government, Bill served as the Public Safety Communications Director and Emergency Manager for Columbia County.

Mr. Peters is a Washington native, growing up in Walla Walla. He is a veteran of the U.S. Army, and

following his separation from service spent two decades working as a deputy sheriff in southeast Washington. Bill is versed in public safety communications systems and project management.

Bill's duties with the State E911 Office include managing the State E911 Fund and administration of the \$55M State E911 Office budget. Additionally, Bill provides oversight of the State's county 911 grant program, statewide services program, telecommunications billing, policy and legislative affairs.

Working within the State Emergency Management Division, Bill has served as the State Emergency Operations Center Supervisor during the Oso landslide and summer 2014/15 wildfire disaster activations.

Bill brings years of public safety operations and communications leadership to Washington State.

I would be honored to serve as your next Washington NENA Chapter Treasurer. My duties at the State 911 Office, and the stewardship of the State 911 Fund, have prepared me well to serve as Chapter Treasurer. I have the support of my agency leadership in this endeavor. I have been a member of the Washington Chapter for many years and attended many APCO and NENA trainings and conferences, but until now I have not had the opportunity to become truly engaged to serve our organization. I am committed to making 9-1-1 the best it can be in Washington State and I promise to serve and represent our organization to the best of my ability. I thank you for this opportunity and your consideration.



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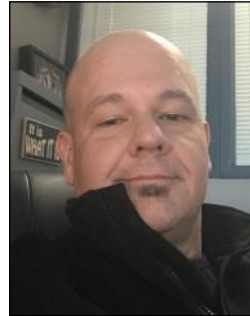
EAST SIDE AMBASSADOR



MOLLY ELLIOTT NOMINEE EAST SIDE AMBASSADOR

Molly Elliott
Dispatch Supervisor
RiverCom 911

It is an honor to be considered for Washington APCO-NENA East Side Ambassador. I began my communications career with the Douglas County Sheriff's Office in 1998 as a dispatcher and FTO. When Chelan and Douglas Counties consolidated in 2004 to form RiverCom 911, I continued my career as a dispatcher and CTO. In 2005, I became the Training Coordinator for Chelan and Douglas Counties. I began the second phase of my career as a Supervisor in 2007, focusing on training, new-hire in-house academy, Continuing Dispatch Education, CTO program management and user agency coordination. I strive to be involved in all aspects of dispatch life at RiverCom 911 by participating in various in-house, 911 industry and outside agency committees and meetings and recently became the Chelan County Public Education Coordinator. In addition to my RiverCom 911 duties, I have served on the Board of the Washington Association of Field Training Officers from 2007-2011 and various APCO panels. I have been involved with Washington APCO first as a committee member then as Co-Chair and am now the Chair of your Chapter Services. During my 19 years as an APCO member, I have had great opportunities to meet many outstanding professionals and would be proud to serve you and them as your East Side Ambassador.



JAY ATWOOD NOMINEE EAST SIDE AMBASSADOR

Jay Atwood
Fire Communications
Division Chief
Spokane Fire Department

It is an honor to be considered for the WA APCO East Side Ambassador. I started my career in the fire service in 1992, and then began my communications career in 1994 as a Fire Dispatcher with Spokane County Fire District 9. I was part of the fire communications center consolidation for Spokane County in 1998 as a fire communications specialist under the Spokane Fire Department and then promoted to shift supervisor in 2004. In 2008 I was promoted to the position of Communications Manager for the Combined Communications Center and in 2013 was appointed to the position of Fire Communications Division Chief. In 2004 I joined the CJTC as an instructor, and have taught multiple classes during my tenure with them. I joined APCO in 2009, have been chair of the awards committee since 2012, and served as chapter PIO from 2012 through 2015. I have been the east region coordinator for WA TERT and was recently asked to head that program as the State Coordinator.

You may remember me from the summer conference of 2014 where our current president, Karl Hatton, and I took home the prize for the lip sync battle with our depiction of Johnny and Baby from Dirty Dancing's "The Time of my Life" dance. (I think someone may have blackmail pictures somewhere...). So please don't hold that against me.

Throughout my career I have had the honor and privilege to work with many of the incredible Telecommunicators in our great state of Washington. We are a hardworking and progressive profession that I am proud to be a part of. If elected, I would be humbled, privileged, and thrilled to represent our chapter, our members, and the East Side of our great state!



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COMMERCIAL REPRESENTATIVE



Bill Behar
Senior Account Executive
Commercial Electronics Corp.

BILL BEHAR INCUMBENT COMMERCIAL REPRESENTATIVE

Bill Behar is the Primary Commercial Chapter Advisory Member for the Texas Chapter of APCO. Serving since 2012. Bill was appointed to serve as the Commercial Representative for the Washington APCO-NENA Chapter in 2017 when the position became unexpectedly vacant.

- ◆ APCO and NENA member since 2007.
- ◆ National APCO CAC member.
- ◆ Previously served on National APCO's Public Safety Awards and Emerging Technology Compliance Committees.
- ◆ Represents the Industry Partners for the joint Texas APCO/NENA Conference and is a contributor in scheduling and organizing Industry Partners sponsored events.
- ◆ Frequently presents at multiple states' APCO/NENA chapter conferences.
- ◆ Public Safety and Call Centers solutions provider specialist for the past 20 years.
- ◆ Senior Account Executive for Commercial Electronics Corp., a HigherGround Authorized Reseller since 2001. I strive to provide my clients the best possible solution to their communication needs.
- ◆ APCO International Commercial Advisory Council / Member August 2014 - present

PREVIOUS COMMITTEES SERVED ON

- 9-1-1 Emerging Technologies Committee 2015 - 2016
- 9-1-1 Emerging Technologies Committee 2014 - 2015
- Annual Conference Committee - 2010
- Awards Committee 2014-2015
- Awards Committee 2013-2014
- Awards Work Group: Technology & Leadership 2013-2014
- Awards Work Group: Telecommunicator 2014-2015



John Joseph, ENP
Territory Sales Manager
Geocomm

JOHN JOSEPH, ENP NOMINEE COMMERCIAL REPRESENTATIVE

I am honored to be nominated and would consider it a privilege to serve the State of Washington as your Commercial Representative. Although I've been working in the GIS industry for 20 Years, I am still considered a relative newcomer to this organization, having only worked in Public Safety for the last five years.

I've been a member of the Washington Chapter since 2012, and I am currently helping to develop the GIS/MSAG track for this year's conference. Over these last few years, I have gained a completely new understanding and respect for this industry and the challenging environment in which my clients work every day. I've served on both the GIS and NG9-1-1 subcommittees in an advisory role for the last four years. In 2016, I also completed testing for the National NENA ENP Certification Exam, so that I could become an ENP resource for our State.

As we prepare for the 2018 Western Regional APCO Conference, I can assure you that I recognize and appreciate the significance of this nomination. I attend over a dozen conferences annually in my role with GeoComm, and have had the opportunity to attend the last three Western Regional Conferences. I believe this positions me well to fulfill the obligations of the Commercial Representative. If elected to this position, I will leverage my extensive industry contacts and partner network to help our chapter facilitate a world class event for our membership.



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COMMERCIAL REPRESENTATIVE



Eric Olsen
Northwest Territory
Manager
Zetron

ERIC OLSEN NOMINEE COMMERCIAL REPRESENTATIVE

"Service above self" is a concept I was introduced to when I was a rookie police officer in the academy many years ago. Throughout my entire career from patrol officer to police chief, and now as the Northwest Territory manager for Zetron, those are still words I strive to live by.

My goal, as the commercial representative for the Washington State APCO chapter is to bring the knowledge and experience I have from 33 years of working in public safety in the northwest, and leverage that knowledge to the benefit of the chapter. I have vast experience as a former communications center manager, served on steering committees who visualized and created a regional PSAP, networked with vendors throughout my career as a consumer, and now serve as a "vendor" who wants nothing more than to provide an excellent product with excellent service, so that those who are working in public safety communications can have the tools and resources they need, to do their incredibly difficult job.

If elected, I will commit to serve and work collaboratively with others to reach the goals and objectives set forth by the executive board. Thank you for the honor of being nominated to serve.

Eric Olsen is currently the Northwest Territory Manager for Zetron, whose territory includes Hawaii, Alaska, western Canada, Wyoming, Montana, Idaho, Washington, and Oregon. Prior to taking his position with Zetron, Eric was the Chief of

Police of the Kirkland Police Department. Eric served the citizens of Kirkland since 1988, starting off as a patrol officer and advancing through the ranks to Chief.

During his career, Eric served in nearly every commissioned position within the police department. Including being assigned to the Administrative Services Division, as a Lieutenant and Captain where he managed the Kirkland Municipal Jail, Kirkland Emergency 911 Communications Center, Records Division, and Training Division. In addition, as Chief, Eric was also responsible for department budgeting, strategic planning, accreditation, and labor contract negotiation. He currently is a member of numerous regional and national organizations and committees relating to public safety, including APCO, International Association of Chiefs of Police, Police Executive Research Forum, F.B.I. National Academy Associates (Washington Chapter), National Tactical Officers Association, Washington Association of Sheriffs and Police Chiefs, King County Police Chiefs Association, and the Commission on Accreditation of Law Enforcement Agencies.

Eric is active in fund raising for Washington State Special Olympics, Behind the Badge Foundation, Concerns of Police Survivors (COPS), is a member of Kirkland Rotary, and has served as Chair of an Ethics Board in the community in which he resides.

Eric holds an A.A. degree in Law Enforcement from Normandale Community College (MN), B.A. degree in History from Crown College (MN) and an MPA from the University of Washington. . Eric is also a graduate of the F.B.I. National Academy, Senior Police Management Institute for Police, and the F.B.I. Law Enforcement Executive Development program.



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COMMERCIAL REPRESENTATIVE



Dana B. Hanford, Jr., CPMR
Director/Partner
The Sales Group, Inc.

DANA HANFORD, CPMR NOMINEE COMMERCIAL REPRESENTATIVE

I am a Certified Professional Manufacturers Representative and Director/Partner of The Sales Group, Inc., representing leading manufacturers of wireless communications and public safety equipment in nine western states. Raised on Bainbridge Island, I

graduated from North Seattle Community College with an AS in Communications Electronics in 1978. I moved to New York City in 1981 to attend New York University where I earned a Bachelor of Science degree. I am experienced in Broadcast and Audio Engineering, Telecommunications, and Information Technology, and was a principal partner in a New York City-based consulting and contracting company. In 1994, I relocated back home to Bainbridge Island, with my wife, Jessica, and son, Jon. After a nine-month stint in computer network administration, I joined The Sales Group in 1995, becoming a partner in 2004. I hold a General Radio Telephone Operator License, an Extra Class Amateur Radio License, and am very active in amateur radio as a hobby and as ham volunteer with Kitsap County Department of Emergency Management. I am Secretary of the Western Washington Regional Interference Committee, a member of APCO (6 chapters), NENA, the Communications Marketing Association, and the Radio Club of America.

I would be honored to serve as Commercial Representative and take an active role in the WA APCO-NENA chapter leadership. I have been a member of the WA Chapter since 1995, and have been and exhibitor at every Annual Conference since then. I would enjoy contributing and being more involved in my local chapter and promoting support and participation by the commercial community.



Quint Andrae
National Sales Manager
Watson Furniture

QUINT ANDRAE NOMINEE COMMERCIAL REPRESENTATIVE

As the WA State NENA-APCO Commercial Representative, I hope to contribute my experience, to learn from yours, and serve as front-line ambassador for the support programs and initiatives NENA and APCO provide to the PSAP community.

I have more than 20 years experience in the Public Safety industry. I joined the Watson team in 1994 as a Design Engineer. For the first 18 years I researched, designed, and built ergonomic 24/7 consoles specifically for Dispatch Centers. A few years ago I made the transition to the sales team where I have found I more fully leverage my industry and product knowledge. I have attended more than 80 state, regional and national Public Safety conferences and have hosted multiple educational sessions covering ergonomics and promoting movement and health in the workplace.



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VOTE

**Vote in person at the
WA APCO-NENA Chapter Meeting
Tuesday, June 27, 2017
3 Rivers Convention Center or vote
electronically after May 30th when
electronic balloting will begin.**

Watch our website for more details!

www.waapconena.org