Greetings to WA APCO/NENA Chapter members!

The 2019 APCO International conference is behind us (thank you Atlantic Chapter and Baltimore!) and next in the windshield is our own WA APCO/NENA Public Safety Communications Conference (see you soon, Kennewick!). I hope you are making plans to attend as the conference committee has a great line up of training, speakers and networking opportunities for you to enjoy. The dates are October 8th through 11th and more details and registration information is at www.waapconena.org or at https://www.eventleaf.com/PSCC. Registration is open so please register soon.

At the conference, Karl Hatton will be handing over the baton he has held for the last 3 years as Chapter President. Karl has shepherded the Chapter through several issues and initiatives, and we appreciate his dedication, good work and humor. In the next 2 years as Past President, he will continue to lead and champion the effort to pass legislation requiring statewide training standards for Telecommunicators. This certification work goes along with the Federal effort via the 911SAVES Act to formally recognize 911 Telecommunicators as a critical part of public-safety. He can rock a kilt, too. Thank you, Karl, for your energy and service to the Chapter and the 911 industry.

We will be swearing in the new slate of officers at the conference. The electronic voting will be open on or before September 16th and will close on October 8th at 4:30 p.m.. Watch for an email with a link to the ballot. The candidates’ information is included in this newsletter. Many thanks to all who are willing to help lead this Chapter!
Electronic Ballots coming soon for this year’s election.

If you can’t attend the Chapter Meeting at this year’s Conference, don’t worry, your voice can still be heard with our electronic balloting system. For the 3rd year in a row we will be using electronic ballots in the election of officers. One important consideration for electronic ballots is that we must have a unique email address for all ballots to be distributed to.

The election process will be: 1) We will send out an email with a link to the ballot. Note: only one person per link can vote, so you can’t forward your link to friends or those who didn’t receive it. 2) Click on the vote button in your email and complete your online ballot 3) submit your ballot online before the election closes 10/8/2019 at 4:30pm. 4) Paper ballots will be available at the Chapter Meeting on 10/8/2019 and can be completed and handed in during the meeting prior to the counting of the ballots.

For those who want to vote by paper ballots you can request a paper ballot by sending an email to elections@waapconena.org by 9/17/2019. Paper ballots and Electronic ballots will be sent or emailed no later than 9/18/2019. Paper ballots must be returned in the mail by 10/1/2019.

Get ready to get involved and let your voice be heard!
It’s my honor to run for Vice-President of our great Chapter! Over the course of the last 12 years I have participated in the chapter in a variety of roles and continue to learn more about our Chapter and APCO International and NENA all the time. That’s one of the reasons I know I can lead our Chapter in the future – I am a lifelong learner and am prepared and eager to stay abreast of what is happening in our field. I am also a trainer at heart, so you can rely on me to share my knowledge and also collaborate with all of our members to forge our future, together. Things are shifting in our profession, and in order to face those changes we need leaders who are capable, energetic, knowledgeable, great problem solvers and listeners and I believe I fit the bill. Elected as the Secretary in 2016, and still serving in that capacity, I implemented online balloting for elections, giving all of our members easy access to participate and almost doubling voter turnout. I have also organized and managed the 911 Step Challenge for the last several years (have you gotten your teams for 2020 together yet?) and have helped put together our Forums and Conferences – working hard to bring high quality training and education to our members.

On the state level I serve as the Urban Counties West Representative on the 911 Advisory Committee (AC), Chair the NG911 Subcommittee and participate in many other subcommittees. While I currently serve CRESA as the Technical Manager, and do a lot of tech related work, my journey started as a call taker & dispatcher in southern Oregon and I stayed working on the front lines of 911 for 13+ years. During that time I worked as a Communications Training Officer and Acting Supervisor and participated as a voice for 911 on several internal committees and many projects. Since leaving the floor I have been our Agency’s Training Coordinator, Training/QA and Accreditation Manager, and the 911 Operations Manager.

Recently, the 911 Saves Act has been forefront in my mind. I believe it is imperative to get the classification correct, not just so you receive the respect you deserve, but also because accurate classification will support improved recruitment and retention. We will also leverage accurate classification to continue the work of establishing minimum training standards, seek to provide better retirement options and to begin the cultural shift from telecommunicators as “operators” to telecommunicators as first responders. We are part of the first responder team and we must find ways to shift the mindset with our public and other responders so we can take our rightful place alongside of them.

Thank you for taking the time to learn more about me, please reach out if you have any questions or would like to talk more at thenewkaty@gmail.com. I care deeply for the profession, for the people, and for our Chapter and I humbly ask for your vote.

Lori Markham

WA APCO NENA Members,

I am extremely honored to be nominated for the position of Vice President for our great chapter.

I currently serve as the chapter PIO as well as the co-chair for the awards committee. I have been doing both for several years and have loved the opportunity to be involved more in our chapter and the amazing things that we get to do! If I have had the opportunity to work with you during my time as an Instructor for the CJTC Telecommunicator program you would know how much I value, appreciate it, and am proud to be a part of this profession. What we do isn’t easy, but it matters! That is why I would love to be your VP and continue to fight for our profession and our future generations.

Chapter Vice-President
Hello Washington State 
APCO / NENA Membership. 
My name is Julie Buck CPE, 
ENP, and I am running for the 
position of East Side Ambas- 
sador. I am very excited to be 
an active member of the 
Washington Chapter, bringing 
FRESH ENERGY and NEW 
IDEAS to the membership!

**Experience:**

- **Colorado APCO Chapter – APCO Western Regional Committee 2008-2010**
- **Colorado APCO / NENA Chapter – Executive Board 2010-2014**
- **Colorado APCO / NENA Chapter – Treasurer 2015-2017**
- **Colorado APCO / NENA Chapter – State Conference Chair 2011-2017**
- **Washington APCO / NENA Chapter – Membership Engagement Committee 2019 – Current Co-Editor of Monthly Newsletter**
- **Washington APCO / NENA Chapter – Financial Audit Committee**

I am currently the 9-1-1 Coordinator / Chief of Operations for Klickitat County - Department of Emergency Management. I have been in this position 2 years. I moved to Washington in 2017 from Colorado (my home state). Previously, I worked for the City of Aurora for 22 years for the consolidated Public Safety Communications Department. I started my career as a 9-1-1 Operator, then police dispatcher and finally I spent the last 17 years as a supervisor. I decided fairly quickly that I belonged in this profession.

I joined APCO in 1999 and NENA in 2008. I am currently certified as an ENP (Emergency Number Professional) and as a CPE (Certified Public-Safety Executive).

I look forward to the opportunity to serve the membership of the Washington chapter as the Eastside Ambassador! I know the difficulties of getting new people interested in volunteering and am excited to share my enthusiasm.

---

**Molly Elliot**

It is an honor to be nominated for East Side Ambassador for the Washington State Chapter of APCO NENA. My career in public safety began with the Douglas County Sheriff’s Office in 1998 as a Dispatcher, which then transitioned to RiverCom 911 in 2004 when Douglas and Chelan Counties consolidated. During my time at RiverCom, I have been actively involved as FTO, CTO, tactical dispatcher, Training Coordinator, Public Education Coordinator, Mentor, Supervisor, and Operations Manager. My primary focus is training – new hire and continuing dispatch education – with emphasis on CTO program management, peer support, mentorship, and user agency coordination.

Throughout my career I have served on many local committees and programs, as well as being a member of various Washington APCO committees and panels. I have served as the Co-Chair and Chair of Chapter Services since 2014. I also served as a board member for the Washington Association of Field Training Officers from 2007-2011.

As an active APCO member for over 21 years, I have had the privilege of meeting and working with many outstanding professionals through trainings, events, and conferences and would be proud to serve as your East Side Ambassador.
It has been an honor and a privilege to serve as Commercial Representative for the Washington APCO-NENA Chapter for the past two years. I have learned much about the Chapter and its members, regular and commercial, and the challenges faced by all to provide the best communications support possible to our first responders and the highest level of service to citizens in need of emergency service.

I am running to serve an additional term to continue representing industry partners and their interests, encourage commercial membership and participation, and enlist their help in serving the Chapter as true partners in support of public safety communications. I humbly ask for your vote.

Bio: Dana is Vice President of The Sales Group, Inc., a manufacturers’ representative company representing leading manufacturers of public safety and wireless communications equipment. A graduate of New York University, he has worked as an electronic technician, SCUBA instructor, broadcast engineer and recording engineer. He has been with The Sales Group since 1995, the year he joined APCO. In addition to serving the Washington Chapter, Dana also serves as Commercial Representative for the Idaho APCO-NENA Chapter, as Secretary of the Western Washington Regional Interference Committee, and volunteers as an amateur radio operator with Kitsap County DEM and Bainbridge Island Emergency Management. He is a member of NENA, the Radio Club of America and the Communications Marketing Association. Dana and his wife, Jessica, reside in his childhood neighborhood on Bainbridge Island.

Brenda Cantu

I have been a member of this chapter since 1998 and I am honored to be nominated for the Executive Council Representative.

I have served this Chapter as a member of the Awards, Chapter Services, PIO and Conference Committees. I have chaired the Awards and Conference Committees and also served as President and Past President. I have enjoyed being an active member of this organization and look forward to representing this Chapter at the National level. Our chapter has always had a strong voice at APCO and I look forward to continuing that tradition.
Fall Conference REGISTRATION IS open

The Public Safety Communications Conference will be held on the week of October 8th, 2019!

https://eventleaf.com/PSCC

October 8th - Director’s Meeting
October 8th - Chapter Meeting
October 9-11th - Conference
October 9-10th - Vendor Floor
October 10th - Awards Banquet

CONTACTS

REGISTRATION
confregistrations@waapconena.org

TRAINING TRACKS
conftraining@waapconena.org

BILLING
acctsa@waapconena.org

VENDOR FLOOR
confvendors@waapconena.org

SPONSORSHIPS
sponsors@waapconena.org

OTHER QUESTIONS
conf@waapconena.org

Three Rivers Convention Center
7016 W Grandridge Blvd
Kennewick, WA

Watch our Website for more details:
www.waapconena.org
## 2019 Washington Public Safety Communications Conference – Schedule at a Glance

### Tuesday

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>0900-1530</td>
<td>Director/Manager’s Meeting (Rooms E/F/G/H) [Lunch Served at 1200-1300 Great Hall A]</td>
</tr>
<tr>
<td>1300-1745</td>
<td>Registration Open</td>
</tr>
<tr>
<td>1630-1800</td>
<td>Chapter Meeting (Great Hall A)</td>
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<tr>
<td>1800-2100</td>
<td>Chapter Dinner (Great Hall A)</td>
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### Wednesday

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>0745-0850</td>
<td>New Attendee Breakfast (Room G) – First Time Attendees Only</td>
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<tr>
<td>0900-1015</td>
<td>Opening Ceremony and Keynote Presentation (Great Hall A)</td>
</tr>
<tr>
<td>1015-1030</td>
<td>Break (Lobby/Cyber Café)</td>
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<tr>
<td>1030-1200</td>
<td><strong>Tech/IT</strong>&lt;br&gt;PUBLIC SAFETY DAS and FirstNet Band 14...not so fast&lt;br&gt;Andy Ruschak - STANTEC**&lt;br&gt;Dip into SIP&lt;br&gt;Joe Blaschka - ACCOMM</td>
</tr>
<tr>
<td>1200-1320</td>
<td>Lunch and Special Recognition/Chapters Announcements (Great Hall A)</td>
</tr>
<tr>
<td>1330-1445</td>
<td><strong>Tech/IT</strong>&lt;br&gt;NG911 Roundtable - Joint Session</td>
</tr>
<tr>
<td>1445-1500</td>
<td><strong>Break (Lobby/Cyber Café)</strong></td>
</tr>
<tr>
<td>1500-1650</td>
<td><strong>Tech/IT</strong>&lt;br&gt;lte Technology from an LMR Perspective&lt;br&gt;Andy Ruschak - STANTEC</td>
</tr>
<tr>
<td>1700-1725</td>
<td>Speed Networking Round 1 (Hall outside Rooms G and H)</td>
</tr>
<tr>
<td>1730-1900</td>
<td>Vendor Floor Grand Opening (Lobby) and Reception (Great Halls B, C, and D)</td>
</tr>
</tbody>
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### Thursday-

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Tech/IT</th>
<th>Tech/Radio</th>
<th>Mgmt/Supervisor</th>
<th>Telecommunicator</th>
<th>Telecommunicator</th>
<th>Meetings</th>
</tr>
</thead>
<tbody>
<tr>
<td>0830-0900</td>
<td>Speed Networking round 2 (Main Lobby – Great Hall A side)</td>
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<tr>
<td>0900-1300</td>
<td>Vendor Floor Open (Great Halls B, C, and D)</td>
<td>System Life-Cycle Management</td>
<td>Targeted</td>
<td>North难忘的</td>
<td>911 Now</td>
<td>Pillars of</td>
<td>Communicating</td>
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<td></td>
<td></td>
<td>Neil Horden</td>
<td>Teambuilding</td>
<td>Donna Davis</td>
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<td>Crystal Ayco</td>
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<tr>
<td>1030-1300</td>
<td>Dedicated Vendor Time and Lunch (1200-1300)</td>
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<tr>
<td>1300-1415</td>
<td>Cyber Security for Technical</td>
<td>Tech/IT</td>
<td>Tech/Radio</td>
<td>Mgmt/Supervisor</td>
<td>Telecommunicator</td>
<td>Telecommunicator</td>
<td>Meetings</td>
</tr>
<tr>
<td></td>
<td>Robin/Tim</td>
<td></td>
<td>Succession</td>
<td>Planning Denise Moore</td>
<td>911 Now</td>
<td>Radio 101</td>
<td>Neil Horden</td>
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<tr>
<td>1415-1430</td>
<td>Break</td>
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<tr>
<td>1430-1600</td>
<td>5G – Verizon</td>
<td>Tech/IT</td>
<td>Tech/Radio</td>
<td>Mgmt/Supervisor</td>
<td>Telecommunicator</td>
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<td></td>
<td>Katy Myers working on this</td>
<td>Joe or Scott</td>
<td>Routing Wireless</td>
<td>Calls by Location Don</td>
<td>911 Now</td>
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<td>EIDO</td>
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<td></td>
<td></td>
<td></td>
<td>Wireless</td>
<td>Mitchell – NG911 Services</td>
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<td></td>
<td>Katy Myers</td>
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<tr>
<td>1730</td>
<td>Chapter Awards Reception (Lobby) [semi-formal]</td>
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<tr>
<td>1815</td>
<td>Chapter Awards Dinner (Great Hall A) [semi-formal]</td>
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### Friday-

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<tr>
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<th>Mgmt/Supervisor</th>
<th>Telecommunicator</th>
<th>Telecommunicator</th>
<th>Meetings</th>
</tr>
</thead>
<tbody>
<tr>
<td>0815-0900</td>
<td>Breakfast (Great Hall A) &amp; Chapter Officers Meeting (Room A/B)</td>
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<tr>
<td>0900-1200</td>
<td>Supersession –</td>
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FALL CONFERENCE GIFT BASKET AUCTION

Back by popular demand! Take the time to donate a basket to our auction at this year’s Public Safety Communications Conference. All proceeds support the Chapter’s Telecommunicator Certification efforts!

- Baskets may be donated by individuals, PSAPs or vendors.
- Bring your basket with you to the Fall Conference in Kennewick and give it to a Chapter Services member at the tables in the lobby.
- Baskets will be given a starting price determined by the Chapter Services Committee
- Baskets of ALL sizes and values are welcome—have fun with it!
  - Consider a small baskets or less expensive basket for more bidding fun!
- IMPORTANT! If your donated basket includes alcohol of any kind, it must be completely wrapped inside the basket or inside a sealed gift box. Any alcohol displayed on its own or removed from its sealed packaging will be confiscated immediately.
- Bidding closes on Friday, October 10th at 1800 hours—just before the Awards Banquet Dinner.

- Winners must pay for and pick up their baskets before 1000 hours on Friday morning. If you bid on a basket and will not be staying, make arrangements for someone to pay for and pick up the basket for you. We will not ship baskets.
- If you have any questions about the auction, please contact Molly at ChapSvcs@waapconena.org

- Thank you for participating—the Chapter appreciates you!
WASHINGTON STATE APCO-NENA CHAPTER
SEPTEMBER 2019 NEWSLETTER

Thank You TO OUR SPONSORS

2019 Washington APCO / NENA Annual Conference

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9-1-1 SERVICES
#911SAVESACT – efforts to reclassify 911 professionals has new life thanks to @NormaJTorres! @WA-APCONENA supports. @OMBPress we SUPPORT!

**Take Action to Support 911 Telecommunicators and Dispatchers Now!**

9-1-1 telecommunicators play an integral role in public safety. They work alongside police, fire, and EMS to provide crucial information that protects the lives of citizens and responders alike.

Unfortunately, the Bureau of Labor Statistics doesn’t view them like that. In the Bureau’s Standard Occupation Classification System (SOCS), Public Safety Telecommunicators are classified as “Office and Administrative Support Occupations.” Anyone who has ever worked under the headset knows that this is simply not true.

For this reason, Rep. Torres (CA-35), herself a former 9-1-1 dispatcher, has introduced the Supporting Accurate Views of Emergency Services Act (911 SAVES), which will order the Office of Management and Budget to revise its Standard Occupation Classification System to categorize Public Safety Telecommunicators as a Protective Service Occupation, alongside much of our public safety family.

This change will not only more closely align OMB’s classification with the true nature of our role in public safety, but will also recognize the hard work that TC’s and dispatchers put in every day to make our entire country a safer place to live and work.

[https://p2a.co/PzAhdr2](https://p2a.co/PzAhdr2)

[https://www.votervoice.net/mobile/APCO/Campaigns/63585/Respond](https://www.votervoice.net/mobile/APCO/Campaigns/63585/Respond)

For Updates Go To: [www.congress.gov](http://www.congress.gov)
NENA’s GIS Template Working Group is pleased to announce the availability of its DRAFT GIS data templates for public review and consideration. The GIS templates are a direct interpretation of the NG9-1-1 GIS Data Model (NENA-STA-006.1-2018).

The primary purpose of the GIS data templates is as a common data structure for data exchange between agencies or their vendors. As best stated by the standard, "It is not expected that every entity will use the GIS data model described within this standard for its day-to-day internal use and maintenance but it is expected that each entity will be capable of exporting their internal GIS data model into a given GIS file format that complies with this standard as frequently as may be necessary." It is the goal of the GIS Data Template Working Group to provide a GIS Template for entities to use in order to fully, and consistently, meet this requirement.

Before the GIS Template Working Group publishes its final deliverables, it is interested in hearing from any agency willing to extract, transform, or load (ETL) their GIS data into one of these templates. The working group is particularly interested in hearing about any complications, challenges, limitations or other problems associated with the ETL process.

There are four files provided as part of this public review period and are combined into this zip file.

First, two scripts the GIS Template Working Group used to create the GIS data templates are being provided (i.e. .sql & .py). While the scripts are not, technically speaking, the official deliverables of the working group, the working group felt it was important to be open about how the GIS template deliverables were created.

Second, two GIS data template structures are being provided. One data template structure is provided as a Esri File Geodatabase which the user will need to first extract. The other data template structure is provided as a PostgreSQL database dump file.

The GIS Template Working Group would appreciate your review by Friday, September 13. Contact Jason Horning with any questions or comments.

Source: NENA Website; Posted by: Chris Nussman

Click on logo for job announcement
2020 APCO Western Regional
April 6-9, 2020 in Ogden, Utah

Early Bird Full Registration is only $250 until November 1, 2019
- All Professional Development Tracks
- Exhibit Hall (incl. 2 lunches)
- Night Event at the Salomon Center
- Thursday Banquet

Register now at 2020apcowrc.org

Submit your proposal for a professional development session in our Call for Papers. Selected sessions will receive one full conference registration.


Submit your proposal at 2020apcowrc.org/call-for-papers
If you are hosting training at your agency and you would like it advertised here—please send information to:

pio@wapconena.org

WASHINGTON STATE APCO-NENA CHAPTER
SEPTEMBER 2019 NEWSLETTER

Hosted by Klickitat County Emergency Management
APCO—Certified Training Officer
Class #54108
September 23-25, 2019
Tuition: $389.00 (member)

Class #54160 or #54490
APCO—Crisis Negotiations
November 12 OR 13, 2019 (class held twice)
Tuition: $199 (member)

To Register—Go to:

To publish articles on the WA APCO-NENA website, Facebook, Twitter pages or in the WA APCO-NENA newsletter, contact our Public Information Officers at:

PIO@wapconena.org

More information can be found at: www.wapconena.org