

WA APCO-NENA ANNUAL REPORT

JULY 2012-JUNE 2013

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Chapter Governance Activities

A more informative, easy to use website is one of the goals of the Chapter's Communications Plan. This year a vendor was selected, the contract executed and work done to give our old website an update and make it more user-friendly. The website reveal is imminent. Watch for it!

A Certification Task Force formed this year and has met several times.

The WA APCO-NENA Technical Committee created last year has been very active in advancing the needs and interest of this group of members, as well as providing current and easy to understand information for the rest of us.

The Chapter's Commercial Member found new ways to regularly reach out to existing and potential commercial members.

The History Committee has begun scanning Chapter documents, to better preserve Chapter records.

Heartly congratulations to the following award winners and to each of you who've earned awards this year!

APCO International Awards

Director of the Year - Monte L. Simpson, Washington State Patrol-Bremerton
Telecommunicator of the Year - Christine Law, Kitsap County Central Communications
Radio Frequency Technologist of the Year - David Taylor, Thurston 911 Communications

The NG9-1-1 Institute 2013 Awards

9-1-1 Professional Award - Kara Nichols, WSP-Bremerton
Government Leader Award - Marlys Davis, King County E9-1-1 Program Office

WA State Criminal Justice Training Commission Award

Trainer of the Year - Greg Erickson, Whatcomm

Legislative Update

The 2013 Legislative Session opened in early January, and as of this writing on June 6, 2013, ... is still going...!!! The focus of this legislative season has been to preserve 911 funds for 911 in an extremely tough state government economic climate. Today, while it does appear that your Legislative Committee's work is making an impact, it also appears that there will be a sweep of 911 funds to be used for other "public safety" purposes. The Senate's first proposed budget indicated a sweep of \$16.0 million plus. The House first proposed budget did not include a sweep, however the House budget released on June 4, 2013 included a sweep of at least \$10.8 million. This may result in a reduction of the Senate's proposed amount to be taken from the State 911 account, but it still remains a sweep of 911 funding. Further it places the Chapter membership in a difficult position as the funding that is being taken is going to the agency overseeing the State 911 account, who administer 911 grants and statewide services for the counties.

On June 6, 2013, E2SHB 1971, which included a provision for pre-paid wireless passed the House. It appears that this bill will be central to reconciliation of the state budget.

The Legislative Committee will continue to monitor and work on legislative activities and has a strategic planning session specific to 2014 - 2016 legislative direction planned for June 19, 2013, at noon in Room C of the Three Rivers Convention Center in Kennewick, WA. Issues under consideration include: retirement, preservation of the 911 fund, immunity and liability, certification and accreditation. Members are welcome to bring additional issues to the attention of committee membership.

2012 Washington

Award Winners

Telecommunicator of the Year for Sustained Performance

Christine Law, CENCOM

Telecommunicator of the Year Exemplary Handling of a Critical Incident

Jeff West, CENCOM

Technician of the Year- Sustained Superior Performance

Alex Bulat, KITCOMM

Telecommunicator of the Year Team Award

Alison Barlow, Patricia McIntosh, Britney Casey, Jennifer Gildehaus, Karina Putnam-Kaminski, Diana Cowan and Grace Larsen, VALLEYCOM



MEMBERSHIP INFORMATION

WA APCO/NENA HAS 870 APCO MEMBERS AND 137 NENA MEMBERS.

APCO'S GROUP MEMBERSHIP HELPED GROW APCO MEMBERSHIP BY MORE THAN 25% SINCE AUGUST 2012.

NENA MEMBERSHIP GREW 5% IN THE SAME PERIOD. CHAPTER MEMBERSHIP IS UP 183 MEMBERS OR 22% OVERALL.

DO YOU KNOW OF PEOPLE IN THE INDUSTRY WHO AREN'T MEMBERS?

REFER THEM!

**We Value our
Technology &
Vendor Members**

As a chapter, Washington APCO-NENA has been reaching out to involve and engage our technology/vendor members.

Articles are included in each newsletter addressing technology topics. This year two of the articles were published in Public Safety Communications Magazine.

Advertising is consistently included in the newsletters and on the chapter website.

PLANTIUM Sponsors:

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Please take the time to thank our sponsors. Their support of our chapter is appreciated!



June 2012 Kennewick Conference a Success

For the second year in a row, members met at the Three Rivers Convention Center in Kennewick for the Chapter's annual conference. Nathan Lee served as speaker for the powerful opening Supersession. After a short break, members had the first seven of 35 sessions from which to choose. In addition to sessions, members could participate in a speed networking event, the vendor hall opening social, and the SECOMM PSAP tour. Thursday evening chapter award winners were recognized at the Chapter Awards Banquet. Friday, members had a great send-off with the buffet breakfast and Debrena Jackson Gandy's lively presentation, "Balancing Personal and Professional Life."

Fall & Spring Training Forums

Members met in Yakima for the Fall Training Forum. Sessions included a day-long presentation by Washington Cities Insurance Authority ("WCIA") Defense firms on various "Liability Concerns and Risk Management Solutions for 911Centers." Another session included GEOCOM's "NG911 for Managers." The 911 Coordinator Round Table generated discussion on best practices in reference to 10 digit non-emergency phone lines in the PSAPs. Next Generation 9-1-1 and funding options were also discussed. Events, including the Chapter Dinner were held at the Yakima Howard Johnson.

In March, 2013, the Spring 911 Forum was held at Camp Murray where members participated in sessions that included a TERT update with Cory Ahrens, NG911 "13 overview" with Mike Nelson, as well as "Finding the Leader in You" with James Glennon, and "911 Center Liability and the Munich Decision" with Steve Puz. The training was held in conjunction with the 911 Advisory Committee and 911 Coordinators Meetings. The Chapter meeting and dinner were held at the Ram in Lakewood.

Site Visits - Chapter Services members visit agencies around the state and share information through the newsletter. During this year, the following locations were introduced to the chapter membership:

- WHITCOM 911 (Whitman & Asotin Counties) – June 2012 Newsletter
- Port Angeles PD Communications (PenCom) – March 2013 Newsletter
- West Pierce Fire & Rescue Dispatch (Fire Comm) – March 2013 Newsletter
- South Sound 911 – Visit May 2013, newsletter date TBA
- University of Washington PD Communications – Visit May 2013, newsletter date TBA
- Issaquah PD Communications – Visit May 2013, newsletter date TBA
- Port of Seattle Communications – Visit June 2013, newsletter date TBA

Flowers & Memorials - The chapter sends flowers and cards to persons/agencies when we are made aware of line of duty deaths or other significant events. During this year, the following were sent:

- June 2012: Island County 911, in honor of a dispatcher who passed away
- June 2012: Spokane County 911, in honor of two deputies shot in the line of duty
- July 2012: Spokane PD Dispatch, in honor of Officer Kurt Henson who died in an off-duty hit & run accident
- August 2012: Garfield County Dispatch, in honor of Dispatcher Lynn Lyle's passing
- October 2012: Wahkiakum County 911, in honor of Sheriff Jon Dearmore's passing
- December 2012: Newtown (CT) Communications, by special request of the Executive Board, to express sympathy for the school shootings
- June 2013: Marysville WSP Dispatch, in honor of Trooper Sean O'Connell's line of duty death
- June 2013: Joannic Bjorge, at the passing of her husband

Washington Chapter donated \$1,000 to APCO's Sunshine Fund to support victims of Hurricane Sandy.

TERT (Telecommunicator Emergency Response Team) Committee

This past year the TERT Committee merged multiple existing documents into a single Program Guide. It is in the final phases of work creating handbooks for TERT Leader and TERT Member. The Committee is close to submitting documentation to the National Joint TERT Initiative (NJTI) to be recognized as a state with deployable teams. It also selected Regional Coordinators for the state. They include: Northwest Region – Angee Iyall, Valley Comm & Lena Grubb, SNOAC; Southwest Region – Karl Hatton, Jeffcom; Northeast Region – Jay Atwood, Spokane Fire; and Southeast Region – Stacy Garcia, Suncomm. CJTC offered training for 55 TERT Members and 42 TERT Leaders. The TERT Committee is now asking agency to begin their TERT Team selection and to forward a list of their selected TERT Team personnel to their Regional Coordinator and Cory Ahrens so that the information can be compiled in a database.