Mission Statement
Join together as public safety communications professionals to lead, learn, and leverage our influence, for the benefit of our profession, the public safety workforce, and ultimately the public we serve.

Chapter Life Members
Three members — Cory Ahrens, Millie Tirapelli, and Peggy Fouts (from left to right in the above photo) — were honored at the Washington State Public Safety Communications Conference Banquet in June 2013 at Kennewick, with chapter life membership. In interviewing these three women their character and quality and their leadership abilities were truly evident. Over the course of many years, they have all been deeply involved at the chapter level and at the International level in various ways. In addition, they all expressed that they found value from networking, training and assistance through APCO and NENA.

State of the Chapter: The Chapter continues to thrive.
- Offering professional development, mentoring and networking opportunities at the fall and spring forums and the June conference;
- Involving telecommunicators, technical and commercial members to share knowledge and expertise through newsletter articles and training tracks at the above events;
- Advocating on behalf of public safety communications; and
- Improving communications with members through the Chapter website and newsletter, as well as PS Connect, Twitter and Facebook.

Each year we recognize excellence in the 911 field. Heartiest congratulations to the following who earned Washington APCO NENA Awards this Year:

Telecommunicator of the Year Exemplary Handling of a Critical Incident — Myke Isayev, Spokane Fire Department

Telecommunicator of the Year for Sustained Performance — Kim Schutt, Franklin County Sheriff's Dispatch

Communications Information Technician of the Year — Craig Hamilton, BCES/SE-COMM

Telecommunicator of the Year Team Award — Skagit county 911: Stacey Clifton, Thomas Burris, Chris Wilson, David Sachman, Melinda Rodenberger, Krysta Billieu, Roberta Parker, Beth Fugier, Krysta Skonard, Faye Whitney Sandra Burton, Julia Boyer, Kathryn Hansen, and April Hustead

Chapter Government Affairs Committee
By Committee Chair Stephanie Fritts
The Chapter Government Affairs Committee experienced a quiet legislative session in early 2014. Fortunately all Washington State E9-1-1 funds were left untouched in the legislature’s supplemental budget process. The Certification Taskforce has been diligently meeting and reported that they are not yet ready to move legislation forward, but are planning on introducing legislation in 2016. With that, attention was given to public records requests related to E9-1-1, and also to the school security/safety legislation. The school safety legislation passed and 911 Coordinators/Directors were kept informed on the potential impact to, and inclusion of, E9-1-1 in the school security/safety implementation process. The proposed legislation to limit public record requests related to E9-1-1 did not pass during this session. That experience has left time and energy to focus on future efforts including Public Records Disclosure, and Public Duty Doctrine. The Public Records Disclosure effort will likely be led by King County for the foreseeable future as they have plans to meet with and educate the Sunshine Committee regarding the concerns. Agendas and minutes of the Sunshine committee may be found at: http://www.qtg.wa.gov/page.aspx?id=32112#.U4d4EnJdWSo In addition, the Chapter Government Affairs Committee is working to find a legislator to serve as a prime sponsor of a bill related to Public Duty Doctrine.

The focus areas for Government Affairs moving forward include:
1. Fund Preservation
2. Public Duty Doctrine
3. E911 Public Disclosure
Recognizing 20+ Year APCO* Members:

- Alan Hull
- Mildred Tirapelle
- Ross Morris
- Steven Ruley
- Michael O'Connor
- Sandra Saffell
- Phyllis Hull
- Chris Fischer
- Wayne Wanthland
- Marvin Helstand
- Steven Zielke
- Joe Blaschka
- Robert Wentworth
- Marty Davis
- Barry Luke
- Stephen Romberg
- Kevin Kears
- Jim Quackenbush
- Walt Hoffman
- Michael Wright
- Linda Culley
- Diana Locke
- Randy Jones
- Sue Pivetta
- Ken Rhodes
- Cory Ahrens
- Peter Jorna
- Jeffrey Axtell
- Lorlee Mizoli
- Robert Johnson
- Tina Huber
- Richard Gunn
- Mike Voss
- David Magnerat
- Thomas Eades
- Peggy Fouts
- Gary Lancaster
- Jon Long
- Debbie Reewelling

*NEA only began tracking original join dates starting in 2011.

Chapter Services Committee Report
By Committee Chair Grace Larson

The Chapter Services Committee currently has 19 members from across the state. We are responsible for planning the decorations, meals, and entertainment at training forums and conferences, producing the chapter newsletter & conducting site visits, running tournaments to benefit the chapter, reviewing scholarship applications, and arranging for sympathy cards and flower arrangements to be sent for death/injury to a responder or APCO member, or when a significant event has occurred.

Site Visit
- South Sound 911 – Visit May 2013, published in the August 2013 newsletter
- University of Washington PD Communications – Visit October 2013, published in the October 2013 newsletter
- Port of Seattle Communications – Visit June 2013, published in the November 2013 newsletter
- Issaquah PD Communications – Visit May 2013, published in the December 2013 newsletter

Flowers & Memorials
- Sympathy cards were sent to the following, for APCO member or responder deaths, significant incidents, & illnesses:
  - December 5, 2013: Dave Magnerat
  - April 4, 2014: Emergency Communications of Southern Oregon
  - May 21, 2014: Valley Communications Center
  - May 21, 2014: Family of Jim Stallings
  - June 2, 2014: Gregg Riddle
- There have been no flowers sent during this year.

Oso
In the May 2014 newsletter, President Mullen acknowledged the devastating mudslide that occurred in Oso on March 22 and the outstanding work by SNOPAC and Snochom as that incident continued to evolve. Our Chapter made a $100 donation to the Red Cross to be used for the Oso incident. President Mullen encouraged members to consider making a donation to the American Red Cross in support of the needs of that community.

Scholarships
We revised the Duncan Stewart Scholarship Application and created a new form. We recommended awarding Cory James from Norcom (the only applicant this year) a Duncan Stewart Scholarship to attend the 2014 Summer Conference.

Fundraisers
At the 2013 Summer Conference, Chapter Services ran several fundraisers to benefit the Governmental Affairs Committee. The Gift Basket Silent Auction raised $2,794 and the 50/50 raffle raised $842, for a total of $3,636 raised at the conference. The Gift Basket Silent Auction is returning at the 2014 Conference. Don’t miss it!

Chapter Membership Growth
Between June 2013 and the beginning of June 2014, the chapter added 70 members, a 7% increase. As of June 2, 2014, there are 928 APCO members and 149 NENA members, for a total membership of 1,077. That’s only 26 fewer members than the chapter had in December 2013 when membership reached a record 1,103.

A Report from Your Executive Council Representative, Stephanie Frills:
Each chapter puts forth one individual to be that chapter’s Executive Council Representative, either by appointment or election. These individuals serve the chapter as a direct conduit for the exchange of information to and from the Regional Representative on the Board of Directors, the chapters and their members. I have worked this year to provide additional information and insight to the membership regarding the work of the international organization. I try to sort through the items in the reports and share those things that are of direct affect to the members such as conference information, Board of Directors’ work, narrowband compliance, standards work, and more. If at any time anyone has a question they always wished they’d asked of International, shoot it to me! I’ll be happy to work to find you an answer.

2
By Committee Chair Dean Hane, PMP

The APCO Technical Committee was engaged in a several topics over the last year.

2013 was a challenging year in Washington State with regard to narrowbanding and 800MHz rebanding. Our state's APCO frequency coordinators were very busy with applications and the boundaries and processes in which frequencies get licensed to public safety users. We'd like to recognize the following people for their hard work, extra time, and efforts to help this community:

- Mike Voss, Mt. Vernon Fire Dept.
- Sean Douglas, King County Radio Communications Services

We'd also like to recognize the Region 43 800MHz and 700MHz Committee Chairmen for their time and effort in the processing of these frequencies. This can be a complicated process that includes a number of review steps with committees, coordination with Sprint/Nextel, the Transition Administrator, and the FCC.

- Bob Wenworth, City of Spokane, Region 43 800MHz Committee Chairman
- Mark McDermott, SRS, Region 43 800MHz Committee Chairman
- Jon Wiswell, City of Seattle Radio System, Region 43 700MHz Committee Chairman
- Spencer Bahner, City of Seattle, Region 43 700MHz Committee Chairman

We proactively garnered support and response from members, vendors, and the technical community to respond to Washington SB8000, which proposed to add a number of requirements to guyed towers such as painting, marking, registration, and other criteria. The proposal seems unfeasible to the public safety community, but is still in committee.

The Committee is responsible for the Tech Talk column of the monthly newsletter. Articles are written by vendors and other members.

- WESCOMM – Deborah Mintoer
- T-COMM – David Taylor
- First Net – Bill Schrier

Recognizing New Emergency Number Professionals ENPs

The Emergency Number Professional (ENP) certification is a NENA program that sets the benchmarks of performance that will signify a broad-based competence in the professional field of public safety. We recognize and compliment all ENPs, but give special congratulations to the three new ENPs in Washington State since June 2013: Bob Connell; Karen McKay; and Karina Yandell.

Source: NENA International website. List dated 6/14/14

Progress Made for Telecommunicator Certification
By Cleo Subidio

The Washington APCO-NENA Telecommunicator (WANT) Certification Task Force has been meeting bi-monthly for approximately the last 18 months. The following tasks have been accomplished to date:

- Several meetings with stake holders from various PSAPs
- Meeting with the APCO legislative representative and identification of tasks and objectives for legislative support and vote
- Development and commitment to the mission of State-side certification from several PSAP directors
- Development of a timeline to complete identified tasks
- Development of talking points for labor groups and PSAP directors for scheduled meetings and events
- Obtained buy-in from key decision-makers including our APCO chapter representatives
- Development of a presentation to be delivered at the 2014 Summer Conference for the general training as well as the director meetings

During 2013 and the first half of 2014, the group has been dedicated to being inclusive of all opinion – however, agreeing to work toward the good of the profession of telecommunicator in Washington State as a whole and not just our own personal needs or desires. The general public would likely be surprised to learn that the men and women responsible for life-saving decisions on a minute-by-minute basis do not already have these requirements and standards already in place.

During the rest of 2014 the task force will continue to work toward these goals using the developed timeline with the ultimate goal of bringing this topic to the legislation in the January 2016 time-frame. This group will continue to bring the job of a telecommunicator in Washington State to a profession to include a minimum training standard as well as required continuing education. Please attend the presentations in Kemewick for more detailed information.
Conference Committee Report
By Committee Co-Chair Lora Ueland, RPL

The 36th annual Public Safety Communications Conference was held at the beautiful Three Rivers Convention Center in Kennewick. The conference was successful in several areas: strong participation from vendors both in sponsorships and their presence in the vendor hall, the first silent auction sponsored by the Chapter Services Committee, and dynamic speakers including Helen Thayer, Nancy Muller, Elka Oliver and a host of session presenters. Activities and entertainment included a new Attendees' Breakfast, Speed Networking, tour at Franklin County 911, the Chapter Awards Dinner on Thursday and a skateboard race in the vendor hall was brought back by popular request! A frequent comment heard from vendors and participants alike is that the Washington APCO/NENA Chapter Public Safety Conference continues to be one of the best state conferences in the Country.

Chapter Commercial Membership
By Commercial Representative Mark Enfield
Chapter commercial membership is at a healthy level. The Chapter may serve as a pilot for a new campaign through APCO International Member and Chapter Services Committee (MCSC) in the coming year. Watch for more information.

Recognizing New Registered Public Safety Leaders (RPLs)

APCO’s comprehensive 12-month online program leads to the professional designation of Registered Public-Safety Leader (RPL). RPL recipients receive a certificate of acceptance into the APCO Institute Registry of Public Safety Leaders, a prestigious acknowledgement of excellence within our industry. Our compliments go to all the RPLs in our Chapter, but we give special congratulations to Vonnie Mayers, the only member who earned the RPL this year.

Source: APCO International's website list for new RPLs in July and October 2013 and in January 2014.

2013-2014 WA APCO/NENA Telecommunicator Emergency Response Taskforce (“TERT”) Committee Report By Committee Chair Cory Ahrens

This year the TERT Committee completed most of its work on the WA APCO/NENA TERT Program Guide.

Cory James and Cory Ahrens worked with Washington State Emergency Management Division (“EMD”) to clarify the processes required for deployment.

Agencies were provided with information to complete the Intergovernmental Agreements (“IGAs”) with the EMD. IGAs allow the state to reimburse agencies for their eligible staff deployment costs when deployed to a federally declared disaster. To date we have 10 agencies that have completed an IGA with the state.

Cory James and the Regional TERT Coordinators solicited PSAPs for a list of participating PSAP’s qualifying TERT members (Affirmation of Training form). As of May 2014 we have 9 agencies that have completed their forms giving us the names of the 21 TERT members they have selected to represent their agencies.

Cory Ahrens & Cory James continue to meet with groups interested in TERT. TERT was discussed at the Coordinator’s Forum hosted by WA APCO/NENA in March 2014 at Camp Murray. Cory James has established contact on several occasions with WA EMD in an effort to introduce himself and discuss the process for TERT requests/deployments.

Cory Ahrens is working on on-going TERT exercises in the coming months to enhance WA TERT members training and experience.