

Greetings wherever this email finds you in your day and workweek. I am writing this afternoon, on Monday, February 28, 2022 – just four days away from the deadline for SSB-5555 to pass the House of Representatives. If you haven't seen or read any of the lead-up information about SSB-5555, you can view it at www.waapconena.org/911-certification

THESE NEXT FEW DAYS ARE CRITICAL! IF WE DON'T GET THE BILL PASSED IN THE HOUSE BY THIS FRIDAY AT 5PM THE BILL DIES.

Help us make sure that doesn't happen by contacting your local representatives and asking for their support of SSB-5555. I know we have asked for your help before, and that has gotten us to this critical juncture. This bill passed unanimously out of the Senate and out of the House Committee on Community and Economic Development. We need your help now - it's time to get it over the finish line and to the Governor's Desk.

What to do:

- 1) **Email your Representatives and ask for their support.** [Go here to send comments to your Representative on the bill.](#) Enter your address in Step 1 and click Verify District. At Step 3, Click "Support" and type your support request in the Comment box. Include where you work and what you do so the Representative knows you are vested in the outcome.
- 2) **Call your Representative and ask for their support.** Get contact information by going to the [district finder webpage](#), enter your address and clicking Find My District. Don't live in Washington, but work here? Use your work address to find the Representative for your agency.
 - a. Follow the link for each of your two State Representatives and you will find direct email addresses and a phone number for their Olympia Office. (my Representative example below)

 Home Page	Representative Tina Orwall (D) Speaker Pro Tempore 33rd Legislative District Email Details	Olympia Office 430 Legislative Building PO Box 40600 Olympia, WA 98504 (253) 656-5265
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- b. Call and leave a message for your Reps. It won't take but a minute and a phone call can make the difference.

Some talking points in case you want some help with your remarks:

- This bill is important to the 911 community in Washington because it formalizes and standardizes minimum training requirement and certification for public safety telecommunicators.
- You might be surprised to learn that there is no minimum training requirement or certification for public safety telecommunicators in this state. Public Safety Telecommunicators (PSTs) are the only public safety professionals who are not required to be certified and do not have minimum standardized training requirements.
- Standardized training is important so that 911 call handling is consistent throughout the state... no matter where you are in the state you are going to get the same level of expertise and service that the public has come to expect when they call 911.
- Washington State will not be acting alone with this legislation...31 other states have minimum training standards and or certification in place for public safety telecommunicators.



Katy Myers
WA APCO-NENA President
www.waapconena.org
president@waapconena.org

Help Pass SB-5555 [Learn more](#)

NORCOM Deputy Director of Administrative Services 425-393-9621 (direct) • kmyers@norcom.org

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