

Washington State 911 Certification Board Recruitment

The Washington State 911 Advisory Committee is accepting applications for 911 Directors/Coordinators and Public Safety Telecommunicators to serve on the Certification Board. The Certification Board will create and oversee the certification and training program for Washington State Public Safety Telecommunicators. For more information, visit [SSB 5555](#).

Two different categories are being recruited: two positions will represent PSAP Directors/911 Coordinators and two positions will represent public safety telecommunicators. For each category, one of the two positions will be selected from the West side of the State and one from the East side.

Desired qualifications for each category are:

PSAP Director/911 Coordinator:

- Currently employed as a Primary PSAP Director or 911 Coordinator with direct oversight or management of their PSAP for a minimum of three years.
- Knowledge and experience with common principles and practices for effective training and curriculum development.
- Experience in developing training standards.
- Oversight or involvement of training implementations within your agency.
- Prior committee experience (doesn't need to be 9-1-1 specific).

Public Safety Telecommunicator:

- A letter of support from your agency's Director.
- Currently employed as a Primary Public Safety Telecommunicator for a minimum of 3 years.
- 2 years or more of current or prior training experience within the PSAP.
- Knowledge and experience with principles and practices of training and curriculum development.
- Experience in developing training standards.
- Oversight or involvement of training implementations within your agency.
- Prior committee experience (doesn't need to be 9-1-1 specific).

*"Public safety telecommunicator" means a first responder working in a primary public safety answering point, regardless of title, whose primary responsibility is to receive, process, transmit, or dispatch 911 emergency and non-emergency calls for law enforcement, fire, emergency medical, and other public safety services and includes an individual who promoted from this position and supervises individuals who perform these functions. This includes an employee of the state, a local public agency, or an independent governmental agency.

To apply, email a letter of interest, resume, responses to the supplemental questions listed below (please limit to one page), and a letter of support from your agency's Director to the State 911 Office, Nicci Kowalski at nicci.kowalski@mil.wa.gov.

Application packets will be accepted through May 22, 2022. Interviews will be conducted May 30 through June 10th. Appointments will be considered by the Washington 911 Advisory Committee on June 16th.

Supplemental Questions:

1. Explain your understanding of SSB 5555 and the role of the certification board.
2. Describe your expectations of the certification board and the role you will be filling on this board. How do you plan to meet those expectations should you be selected?

For more information contact Nicci Kowalski at nicci.kowalski@mil.wa.gov or (253) 512-7012 or visit <https://wapconena.org/certificationboard>