What ............................................................... Where & When
Registration Open......................................................Lobby, 730-1630
Welcome Back Breakfast & Trivia Contest.......................Great Hall A, 830-1030
Education Tracks......................................................Classrooms A – H, 1045-1515
Lunch .................................................................Great Hall A & B, 1200-1300
Vendor Floor Grand Opening & Reception...............Great Hall B, C & D, 1615-1830

Don’t miss the Welcome Back Breakfast
Food service starts at 0830, program begins at 0845

Normally on the first morning of Conference, new attendees are treated to a
Welcome Breakfast. Because its been a few years, we are all new attendees and get a
chance to break bread together on Wednesday morning. Enjoy some great food, a trivia
contest and learn all the tips to make your conference amazing.

Some sessions will be recorded this year

We realize our PSAPs are struggling with overtime and staffing issues. To help us
figure out to make classes accessible for those unable to attend in person, some of our
sessions will be recorded. Following the conference, we will publish the content on our
YouTube channel. See the Schedule at a Glance to learn what classes are recorded.

Training Tracks for all interests

Training for EVERYONE at the WA APCO-NENA 911 Conference

We are excited to share the training topics that will be held at the conference this year
• People First – taking care of ourselves and each other
• Leadership – looking at the future of 911
• Telecommunicators – focused on public safety telecommunicator-specific topics
• NG911/Technology – technology topics and impacts, not just for technicians
• Training – adult training models and strategies
• Continuity of Operations (COOP) – keeping systems operational when bad things happen

The Conference Lobby is where it is at:

* Basket Auction * Chapter Engagement Table *
* Registration * Canned Food Drive *