



**WASHINGTON APCO-NENA CHAPTER MEETING**  
**Tuesday, August 9th, 2022**  
**2:30-3:30 PM**  
**Anaheim, CA APCO National Conference**  
**Anaheim Convention Center**  
**Facebook Live**

**Minutes**

**Online Attendees:**

<b>Bill Doolittle</b>	<b>Biscarret Suzie</b>	<b>DT Donaldson</b>	<b>George Long</b>
<b>Joann Boggs</b>	<b>Kevin Lovell</b>	<b>Andy Leneweaver</b>	<b>Katrina Rahier</b>
<b>Justin Rasmussen</b>	<b>Joanie Kuhlmeier</b>	<b>Deanna Wells</b>	

**CALL TO ORDER & President's Welcome** Katy Myers – called to order at 1432

Minutes from 5/2/2022 – no comments or edits of the minutes. Motion to approve the minutes from 5/2/2022 made by Andy Leneweaver; the motion was seconded by Richard Kirton; the motion was approved by consensus.

**Announcements –**

Who will be in our 2023 Calendar? Share your photos of 911 in action. Show your celebrations, your successes, all the things in your center. They will be posted in the calendar and we can then send the calendar out to each of the agencies. You can send your photos to: [photo@waapconena.org](mailto:photo@waapconena.org). They are due by October 14<sup>th</sup>, 2022.

Call for paper deadline extended through August 15<sup>th</sup>. Save the date for the conference October 4<sup>th</sup> through 7<sup>th</sup>. The conference is to be held in Kennewick, WA at the Three Rivers Conference Center. Submit your suggestions for classes and presentations. Conference will contain chapter meeting, entertainment, banquet, awards ceremony and roundtable to discuss recruitment and retention. The AC meeting will be Friday morning.

WAN Chapter poster available for distribution. Thank you to ComTech and sponsor Dana.

Some open positions, 911 state advisory committee, need a NENA rep. If you are interested, send a letter of interest to president @waapconena.org. There is an alternate Chapter Representative to the

**Mission Statement:**

Join together as public safety communications professionals to lead, learn, and leverage our influence, for the benefit of our profession, the public safety workforce, and ultimately the public we serve.

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State Interoperability Executive Committee position available. Send your letter of interest to Katy Myers at [president@waapconena.org](mailto:president@waapconena.org). In addition, there are agency ambassador positions available where you can volunteer through [volunteer@waapconena.org](mailto:volunteer@waapconena.org). Agency ambassadors offer the opportunity to provide information about PSAPs across the State of Washington.

### New Business

#### Nomination Committee –

Electronic report today. Election is this October. APCO Treasurer, Westside Ambassador, and Secretary. The Nomination Committee works to find interest for these roles and provide nominations

#### 988 Experience –

988 went live in July 2022. No one reported experiences good or bad as they relate to 988 and its introduction.

#### Transform 911; Lora Ueland –

Effort out of University of Chicago Health Lab that is analyzing 911, staffing, workflow, sustainability, mental exposure, etc. Lora discussed how she was educated that this effort to analyze the 911 industry and related it to how she knows it has the potential to transform an industry that is essential, noble and honorable. The University is sending out a survey to the APCO membership with questions about the daily dealings, impacts, etc. It important to participate. Dr. Nustedter is spear heading this study and utilizing research provide by Valley Com and Lora. The team conducting the research is looking to elevate and recognize 911 dispatchers to the professional level that they function.

Seven recommendations have come to light in an effort to transform 911:

- Recognize 911 telecommunicators as first responders
- If you are not sending police, give telecommunicators another resource for response

Transform911.org

Transforming the perception that is out in the world about 911 Telecommunicators. Read the report, there is an executive summary for you to review. Next steps are to implement some of the recommendations where they fit for each PSAP. If we can get some of these transformations implemented, we will be a better and better-rounded industry. Be willing to listen to different opinions.

NENA showed some support, however there has not been an official endorsement. The recommendations align with what NENA and APCO state as their mission and values.

### Committee Updates

- Administrative Committee – Lora Ueland – All things administrative around WAN. Taking some of the varying roles, chapter finance audit, bylaws, etc. The Sunshine Fund was born out of the loss of Mollie Elliott. We decided to write a policy that mimicked what APCO Intl does

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however to adapt to the circumstances that are varying for all the different situations. The sunshine fund will review each request. All dependent on how much funds we have. You can donate directly, there may be fund raisers, etc. There will then be a decision as to what we will do for each request. Policy will be crafted for your review.

Katy spoke to the basket auction. Every year at conference, we ask every PSAP to bring a basket that will then be auctioned off. That money goes directly to the Sunshine Fund. Molly ran the basket auction.

Chapter T-shirt that you can find order link information on the WAN website. The artwork was done by one of WAN's members. We currently have raised \$560.00. This campaign will go for two more days. The cost of the t-shirt is \$30.00 plus tax and shipping. Katy will open a second t-shirt campaign in the fall prior to Fall Conference.

- APCO Awards Committee – Kris DeVore –reviewed the overview of the banquet and determining attendance and photos for the presentation.
- Engagement Committee – Mary Sue and Karen Crawford. Compassionate care – celebrating member successes, accomplishments, etc. Recognition is key.
  - List of commercial representatives to Karen for sponsorship.
  - Kris and Karen to wrap baskets and contain items
- Events Committee – Richard Kirton – plans, coordinates, and manages chapter events; both in-person and virtually. This committee also plans and coordinates the banquet.
- TERT Committee – chaired by Richard Long - Manages Washington State TERT program, research, and document and provide tools to enhance TERT. This includes developing training, policies, and what is involved with TERT related deployments.
- Professional Development– Tina Meier – solicit, review, select and coordinate program topics and content for educational opportunities. Call for papers has a due date of August 15<sup>th</sup>. Tina has solicited vendor response for tracks in the fall.
- Marketing Committee – Brenda Cantu – informs membership of chapter activities, initiatives, and opportunities to encourage chapter engagement. Send what is happening in your centers to the marketing group. They will post that information on the different social media platforms; Facebook, Instagram, PS Connect, etc. Tells us about all the things so that we can help promote that. Send information to [pio@wapconena.org](mailto:pio@wapconena.org)
- Public & Government Affairs Committee – Chaired by Karl Hatton and Co-chaired by Wendy Hill – Promotes, defends, supports, monitors, or opposes State Legislative actions. Scott Sigmon was introduced as WAN's Legislative lobbyist. Scott spoke to the attendees about his work and functions in and out of legislative session.
  - Main focus for this Legislative session is retirement options for telecommunications. Labor unions are interested in this. Currently doing research and asking questions about retirement, what the average salary, life-cycle, etc. of telecommunications is.
  - Scott Sigmon – our lobbyist, will be providing information around what legislation we need to be paying attention to.

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**OFFICER REPORTS**

**Executive committee Brenda, National Conference, FCC and cybersecurity, transform 911 University of Chicago, no official APCO membership on there, Kim, Andy, Lora, APCO has filed a response to some of their proposals are looking at it as one size fits all and that is not accurate representation of our 911 centers.**

- Executive Council – Brenda Cantu – met this last Friday. Compassionate care that APCO has put together that will be in the toolbox for review. Financially, APCO is doing well, adding 4700 sq. feet to their headquarters. They have their definitive guide to 911 that is available online. A-Z for NG911. Discussed the APCO Institute and the training involved. If you have things that you believe should be included that are not, please contact Brenda. Upload Chapter meeting minutes to PS Connect. Kris will submit to Lora for upload.

**Good of the Order –**

Food drive will be conducted at the Fall Conference where the gathered food will then be given to the local food bank in the Tri-Cities.

No Special Reports

Karl Hatton provided direction to check emails that contain surveys that need participation. Links have been posted on WAN website. Surveys about resiliency and stress around being 911 Telecommunicators. There are approximately 200 responses that have been returned. This information will be forwarded to support efforts.

Katy put a letter out to the vendors to participate in the Fall Conference. Invite your vendors to be part of the conference and attend the vendor hall.

**Meeting adjourned at 1530.**

**Next Chapter Meeting in person at Washington APCO-NENA Fall Conference in October 2022. There will be a virtual offering.**

**Next Meeting: Fall Forum**