



**MARK SPROSS**

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**OBJECTIVE**

Apply my leadership skills and experience to help maintain APCO International as the leading Association for advocacy and education in Public Safety Communications.

**CONTACT**

[mark.spross@metcom911.com](mailto:mark.spross@metcom911.com)

(503) 982-2344

**ABILITIES**

- Leadership • Management • Teamwork • Delegation • Mentorship • Collaboration

**EXPERIENCE**

**EXECUTIVE DIRECTOR | METCOM 911**

2019 - PRESENT

Chief Executive and Administrative Officer for all functions of METCOM 911. Plan, organize, direct, and coordinate all operations of the Emergency Communications Center.

**PREVIOUS EMPLOYMENT**

1990 – 2019

- Communications Manager / Technical Services Manager / Operations Supervisor | Clackamas County 911
- Sales Coordinator | North River Boats, Clackamas, OR
- Emergency Manager | Clackamas County, OR
- Deputy Sheriff | Douglas County, OR
- Telecommunicator | Douglas County, OR
- Telecommunicator | Eugene, OR

**EDUCATION**

**EXECUTIVE MASTERS OF PUBLIC ADMINISTRATION**

*Portland State University*

Bachelor of Arts | Management

*Northwest Christian College (now Bushnell University)*

Associates of Applied Arts | Emergency Management

*Clackamas Community College*

Associates of Applied Arts | Emergency Communications

*Lane Community College*

APCO Certified Public Executive (CPE)

APCO Registered Public Leader (RPL)

Oregon Department of Public Safety Standards and Training (DPSST) Executive, Telecommunicator - Advanced & EMD Certification